



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Caseau, Yves Jean

SC/Serial No.: 10/656,577

Filed: 09.04.2003

Title: DECLARATIVE ACD ROUTING WITH
SERVICE LEVEL OPTIMIZATION

PATENT APPLICATION

Art Unit: 2614

Examiner: Bui, Bing Q

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Alexandria, VA 22313-1450, on January 25, 2008.

Gerald B Rosenberg
Gerald B. Rosenberg, Reg. No. 30,320

Signature Date: January 25, 2008

RENEWED PETITION UNDER 37 C.F.R. §1.137(b)

Mail Stop Petitions
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

Regarding the above-identified application, a Petition to Revive an Application Unintentionally Abandoned, filed August 2, 2007, was dismissed by the Patent Office in a Decision, dated November 29, 2007.

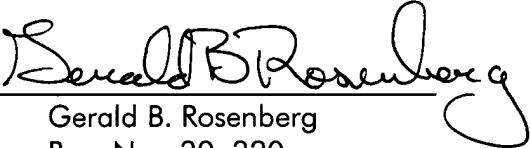
Applicant requests reconsideration of the Decision on the Petition to Revive. A completed Notice of Allowance Form and Fees is provided herewith.

Accordingly, Applicants request that this Renewed Petition be considered and the Request for Continued Examination, filed August 2, 2007, be entered and fully considered.

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 50-0890 for any matter in connection with this Renewed Petition, including any fee for extension of time, which may be required. A duplicate copy of this authorization is enclosed.

Respectfully submitted,

Date: January 25, 2008

By: 
Gerald B. Rosenberg
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